

Information for people who have been prescribed an assistive device

Borrowing assistive devices

You have borrowed an assistive device from Region Halland. Assistive devices are adapted especially for you and may not be lent, sold or transferred to another person. You or your relative/guardian are responsible for the device while it is on loan.

In connection with your loan of the assistive device, your personal details will be registered in the Hjälpmedelscentrum computer system. Region Halland safeguards your privacy.

More information about how Region Halland processes your personal details is available (in Swedish) at www.regionhalland.se/dataskydd

Operating instructions, other instructions and care

It is your responsibility to use, maintain and clean the device in accordance with the operating instructions and the instructions given by the prescriber and staff at the Hjälpmedelscentrum. This ensures that the device works properly and is not subjected to abnormal wear (e.g. make sure you charge the batteries, clean the device, pump the tyres). The device should be stored in a suitable place and in accordance with any special instructions. You must not make any adjustments to or tamper with the device. If an electric wheelchair has been prescribed, I also pledge to keep it in a locked location at a temperature of at least +5 degrees C.

Liability to pay for damage

You may be liable to pay for damage if the device is damaged by more than what can be considered to be normal wear and tear, if you lose it due to negligence or if you do not return it when requested to do so by the prescriber. You may also be liable to pay if you have not used the assistive device in the correct way or not followed the other instructions in this brochure.

Change of residence

Contact your prescriber in good time for information about how assistive devices can be taken with you when moving and what rules apply.

Returning assistive devices

When you no longer need to use the assistive device or when you are asked to return it, it should be returned promptly, intact and thoroughly cleaned to the nearest healthcare centre or to one of the Hjälpmedelscentrum units in Halmstad, Varberg or Kungsbacka. If you need help transporting large or bulky devices during the return process, you can contact your prescriber. If there is a risk of infection, please inform the unit when returning the assistive device there.

When travelling

If the assistive device is damaged while travelling, e.g. by plane, train or the taxi service for disabled and old people, a claim report must be submitted in person straight to the airline/carrier or equivalent, as well as to your insurance company. Always contact your prescriber. Theft of and damage to the assistive device must be reported to the police, and notification provided to the prescriber. Transport costs and costs for any repairs needed during a stay abroad are not covered by the healthcare provider. The person borrowing the

device is responsible for covering these costs themselves or via an insurance policy. If the assistive device has been repaired during a stay abroad, please contact Hjälpmedelscentrum. Prior to a visit abroad, you can contact Hjälpmedelscentrum (at least 14 working days before travelling) to arrange a check of your device.

Insurance

You are advised to review your insurance cover to ensure that it covers, for example, theft, fire and other unforeseen damage to the device. Theft of and damage to the assistive device must be reported to the police, and notification provided to the prescriber.

Insurance, continued

You are also responsible for any damage/loss or injury that affects another person or their property under applicable rules regarding damages. Hjälpmedelscentrum (Assistive Technology Centre) therefore recommends that you check your insurance cover, especially regarding electric wheelchairs and assistive devices that are of economically high value. If you have any questions or are involved in an incident or accident with your assistive device, please contact your prescriber.

Repairs

If the assistive device needs repairing, please contact Hjälpmedelscentrum. If you think the fault may affect your safety, do not use the assistive device until it has been repaired. The assistive device should be made accessible to repair technicians, i.e. any furniture and other items must be moved out of the way so that the technicians can gain access to it. Region Halland does not pay for repairs necessitated by damage to your surroundings, e.g. damage in your home, caused by using the device.

On-call service

The on-call service for assistive devices is available between 8 am and 4 pm on Saturdays, Sundays and public holidays. The on-call service is intended for urgent situations in Halland that need to be resolved without delay, rather than waiting until the first weekday after a weekend or public holiday. Faults can sometimes be fixed temporarily and then repaired more permanently after the weekend or public holiday. The assistive devices that are covered by the on-call service are personal lifts, beds and other devices that are needed to ensure you have the ability to perform basic functions in your daily life. An assistive device technician from Hjälpmedelscentrum assesses whether or not action needs to be taken. To get in touch with the duty technician, you can call Region Halland's switchboard on 035-13 10 00.

Contact information for the Region Halland Hjälpmedelscentrum (Assistive Technology Centre)

Tel. 010-47 619 30

Weekdays that are not a public holiday 8 am – 12 noon and 1 pm – 4 pm

www.1177.se/Halland

Agreement regarding obligations when borrowing assistive devices

Assistive device prescribed: _____

Device number: _____

Name of borrower: _____

Personal ID number of borrower: _____

I have received the information in the brochure *Information for people who have been prescribed an assistive device* and agree to follow the rules stated in the brochure. I will be available at the time agreed with Hjälpmedelscentrum staff for delivery, collection or repair of the device to be carried out.

Date	Date
Signature of borrower	Signature of prescriber
Name in block capitals	Name in block capitals

Two identical copies of the agreement have been drawn up. The borrower retains one of these.

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